

Visual Story: Arts Umbrella

(Jack and Darlene Poole Theatre)

A visual story helps people prepare for a new experience or decide if this space works for them.

This visual story was created using a template created by the PuSh Festival in collaboration with many partners and consultants.

They are happy to share it,
email access@pushfestival.ca



Visual Story

Arts Umbrella: Jack and Darlene Poole Theatre

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Where is Arts Umbrella?

Arts Umbrella (Jack and Darlene Poole Theatre) is on Granville Island



This sign is the
entrance to
Granville Island.

Where is Arts Umbrella?

Arts Umbrella
is across from Heidelberg
Concrete

1400 Johnston St,
Vancouver, BC V6H 4G9



Accessibility

Wheelchair and mobility device users:

- The ground floor and washrooms are accessible
- Wheelchairs users can only sit in the front row
- Washroom entrances feature automatic buttons

A ramp leads up to the second row, with a railing on one side (as per picture on the right). After this, there are stairs leading up to higher rows, with no railing.



Getting to Arts Umbrella

Coming by Car

Driving/Parking

[View map](#) of parking

- Pay parking in effect 11AM - 6PM
 - Monday - Friday: \$3/hour
 - Weekends & holidays: \$4/hour
- Free parking in effect before 11AM & after 6PM
- Accessible parking
- There are free stalls throughout Granville Island with posted time limits until 7PM, no time limit after 7PM



There is a parkade behind [Arts Umbrella](#), accessible via Old Bridge St. There are also five-minute drop-off spots outside the venue entrance. 6

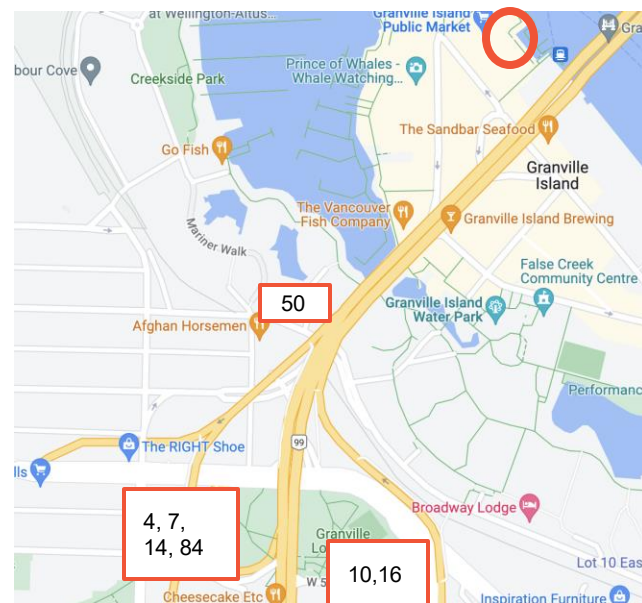
[Skip to Pictures of the Venue](#)

Coming by Bus

[View routes on Google maps](#)

These buses take you close to Granville Island:

- Route 50
 - For directions with pictures to get to the theatre from the 50 bus, see [page 10](#).
- Routes 4, 7, 14, 84
 - For directions with pictures to get to the theatre from the 4, 7, 14, and 84 bus, see [page 13](#)
- Routes 10 and 16
 - For directions with pictures to get to the theatre from the 10 and 16 bus, see [page 18](#)

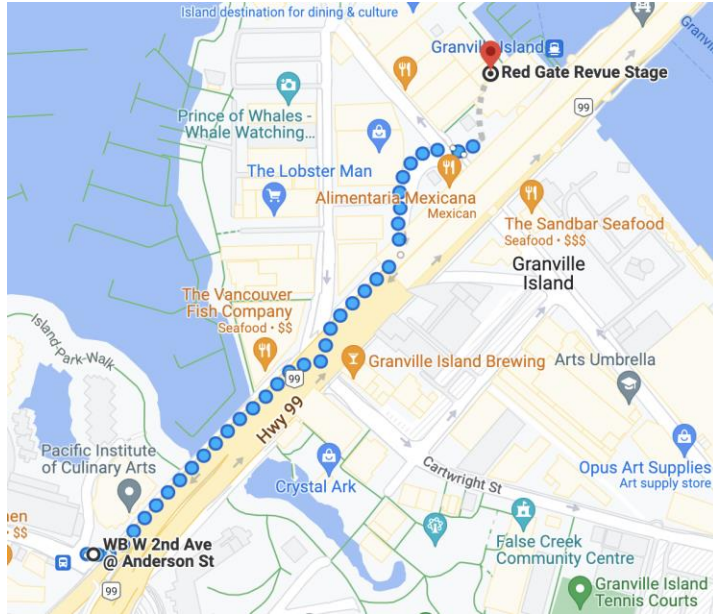


This is where the bus stops are.

When Traveling from the 50 Bus Stop

[View map on Google maps](#)

Note: Google maps may provide a different route



Here is a map from the 50 Bus stops to the theatre.

This is what the 50 Eastbound bus stop looks like.

When Traveling from the 50 Bus Stop



Move towards the Granville bridge above you.
Cross Anderson Street at the lights.



After crossing Anderson Street, turn left and
cross Lamey's Mill Road and continue traveling
under the bridge along Anderson Street.

[Skip to slide 23 for rest of directions.](#)

When Traveling from the 50 Bus Stop



This is what the 50 Westbound bus stop looks like.
Move towards the bridge above you and cross
Anderson Street at the lights.



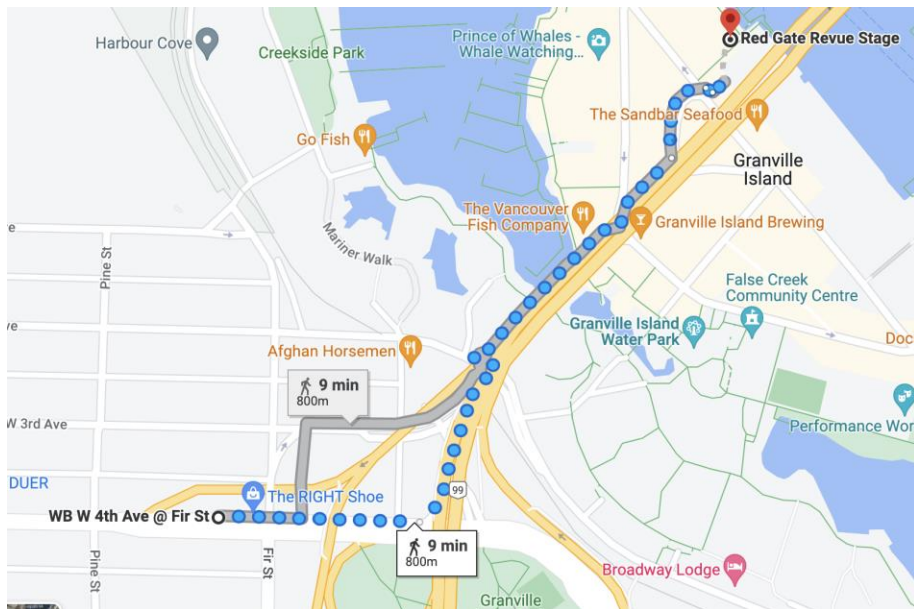
Turn left as soon as you cross the street and
continue to travel along Anderson Street
underneath the bridge.

[Skip to slide 23 for remainder of route.](#)

When Traveling from the 4, 7, 14, and 84 Bus Stop

[View map on Google maps](#)

Note: Google maps may provide a different route



This is what the 4, 7, 14, and 84 Westbound bus stop looks like.

Here is a map from the 4, 7, 14, and 84 bus stops to the theatre.

When Traveling from the 4, 7, 14, and 84 Bus Stop



Turn right when you get off the bus and head along West 4th Ave towards the Granville Bridge above you.



Cross Anderson Street at the lights and turn left.

[Skip to slide 23 for remainder of route.](#)

When Traveling from the 4, 7, 14, and 84 Bus Stop



This is what the 4, 7, 14, and 84 Eastbound bus stop looks like.



Travel away from the Granville bridge towards Fir Street.

When Traveling from the 4, 7, 14, and 84 Bus Stop

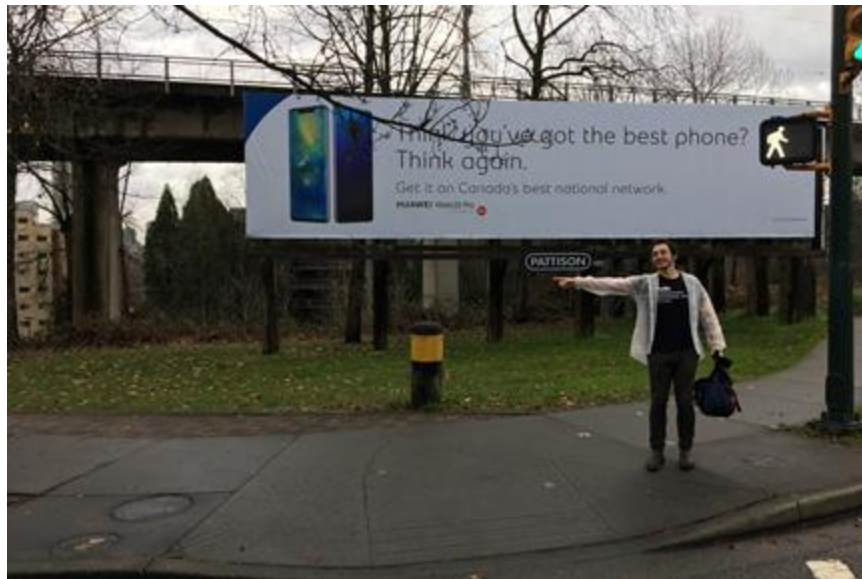


Turn right at Fir Street and cross
West 4th Avenue at the lights.



Once you cross the street, turn right
and go along 4th Avenue towards
the Granville Bridge above you.

When Traveling from the 4, 7, 14, and 84 Bus Stop



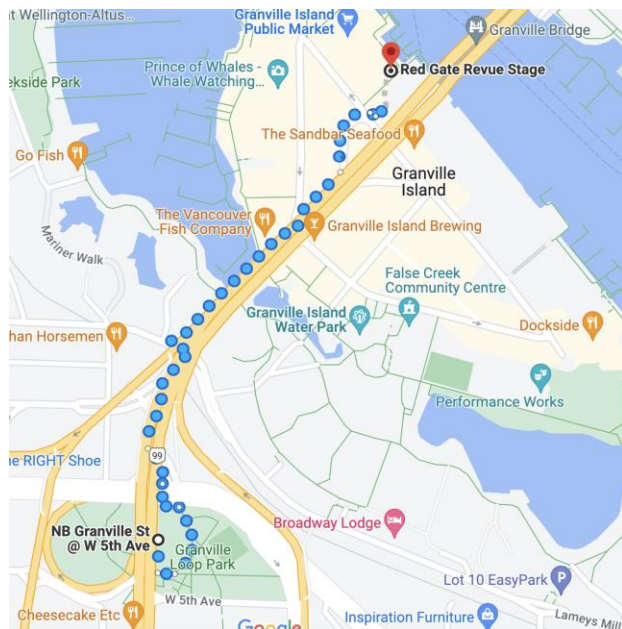
Keep going along west 4th Ave until you
cross Anderson Street under the bridge.
Turn left down the path.

[Skip to slide 23 for remainder of route.](#)

When Traveling from the 10 and 16 Bus Stop

[View map on Google maps](#)

Note: Google maps may provide a different route



This is what the 10 and 16 Southbound bus stop looks like.

Here is a map from the 10 and 16 bus stop to the theatre.

When Traveling from the 10 and 16 Bus Stop

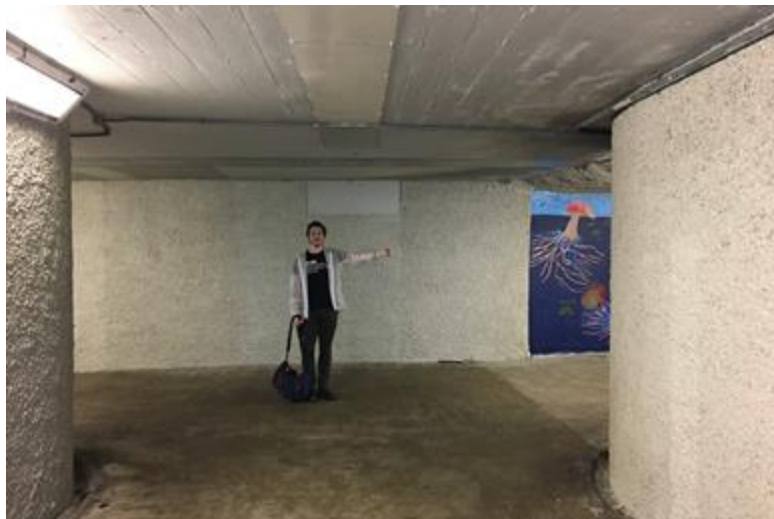


Turn off Granville Street, down the path towards the park.



After a few feet turn right, into the underground walkway.

When Traveling from the 10 and 16 Bus Stop



After a short while, you will come to a T intersection. Go right.



Just after you come out of the tunnel, and before the stairs, turn left.

When Traveling from the 10 and 16 Bus Stop



Go up those stairs and turn right.



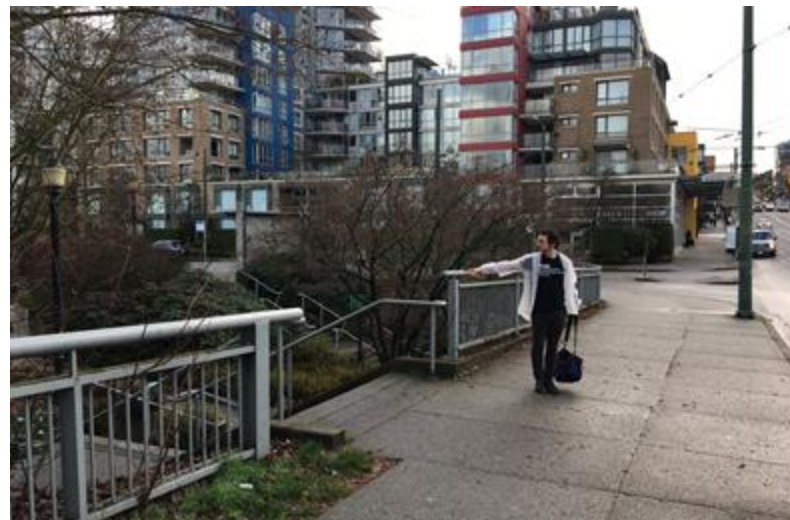
Right away, turn left down the first path in the park.

[Skip to slide 21 for the remaining instructions.](#)

When Traveling from the 10 and 16 Bus Stop



This is what the 10 and 16 Northbound bus stop looks like.
Travel back along Granville Street,
away from the bridge.



After a few feet, turn left and go down the stairs towards the park.

When Traveling from the 10 and 16 Bus Stop



Right away, turn left down the first path in the park.



Both routes continue together from here on.

Keep going down the path through the park until you reach West 4th Avenue.

When Traveling from the 10 and 16 Bus Stop



Cross West 4th Avenue at the lights.



At the other side, immediately turn right and cross Anderson Street.

All routes combine here



As soon as you're across the street,
turn left and go down the path.



Keep following the brick path, which follows
the path of the bridge above you.
This will take you all the way onto Granville Island.

Getting to Arts Umbrella (Jack and Darlene Poole Theatre) from the Granville Island Entrance



You will see the big GRANVILLE ISLAND sign. Continue straight ahead onto the island.

Getting to Arts Umbrella from the Granville Island Entrance



Go past the
**Granville Island
Licorice Parlour**
on your right

Getting to Arts Umbrella from the Granville Island Entrance



Turn right on
Cartwright St.

**Granville Island
Brewery** is
across the
street.

Getting to Arts Umbrella from the Granville Island Entrance



Cartwright St.
bends left onto
Old Bridge St.

Near the
**Granville Island
Maintenance
Shop**

Getting to Arts Umbrella from the Granville Island Entrance



Continue down
Old Bridge St.
following the
arrow.

Getting to Arts Umbrella from the Granville Island Entrance



Keep going
down Old Bridge
St. until you
pass the
parkade on your
right.

Getting to Arts Umbrella from the Granville Island Entrance



At the end of
Old Bridge St. Is
Heidelberg
Materials (with
its famous
murals). Turn
right here.

Getting to Arts Umbrella from the Granville Island Entrance



Stay to your right. The building on your right is Arts Umbrella, and the entrance is further down the street.

Getting to Arts Umbrella from the Granville Island Entrance



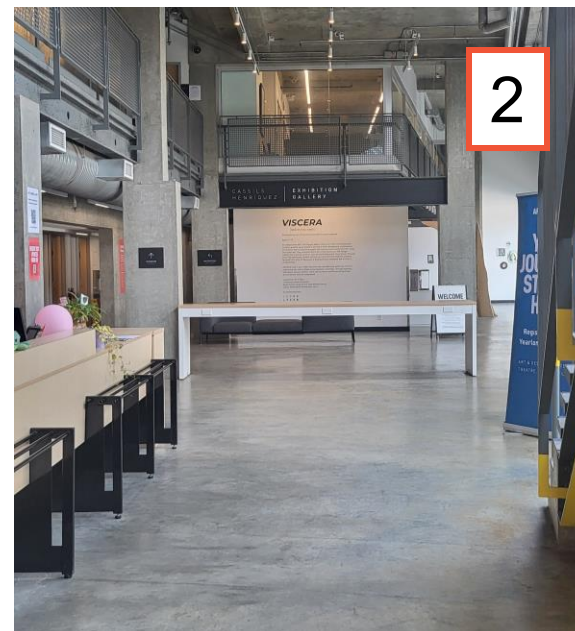
This is the entrance to Arts Umbrella. Proceed through the double doors on the ground floor to access the elevator. Volunteers will be stationed here to help you navigate.

Inside the Building

[Click here to watch a video tour of the Arts Umbrella building.](#)



This is the entrance to the building.



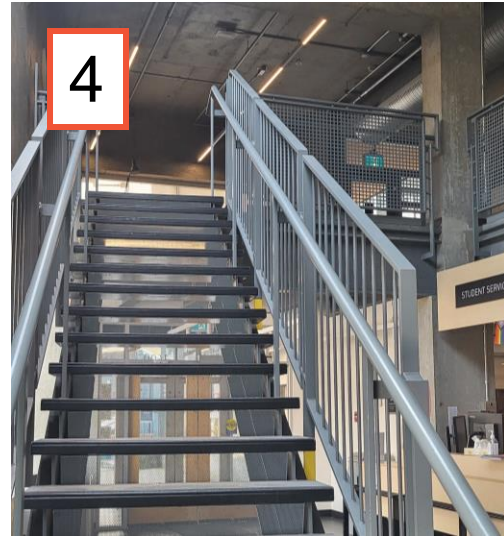
This is the main hallway.

Getting to the Theatre

The Jack and Darlene Poole Theatre is on the third floor of the Arts Umbrella building.



Continue to the very end of the hallway to reach the first floor elevator, which will take you directly up to the theatre.

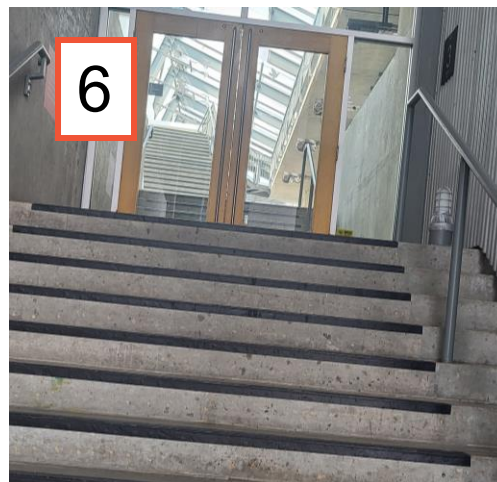


Alternatively, there are three flights of stairs up to the third floor, all of which have handrails.

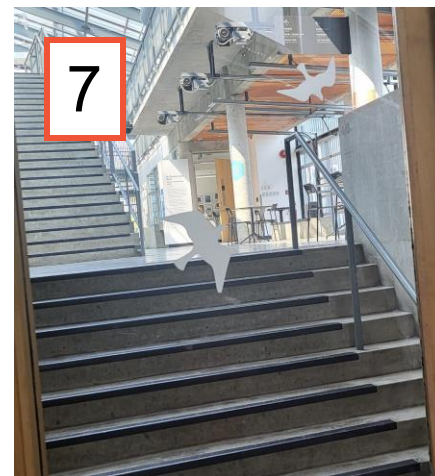
Getting to the Theatre (continued)



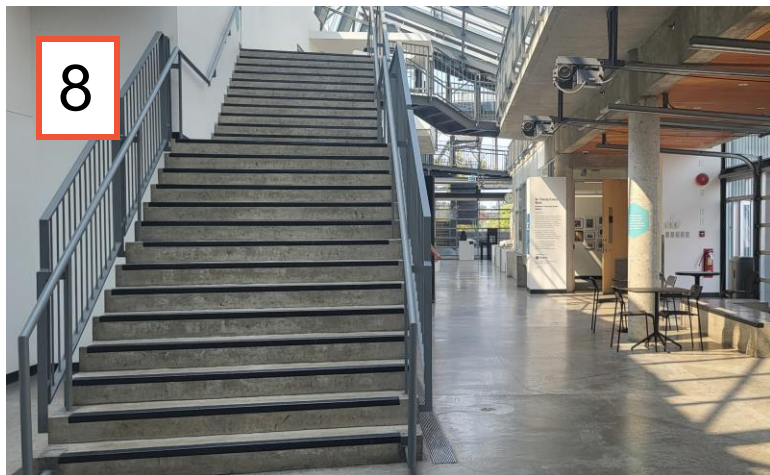
At the top of the first set of stairs, go through this door to access the second and third flights of stairs up to the third floor.



These are the two additional flights of stairs leading up to the theatre entrance.



Getting to the Theatre (continued)



Continue down this hallway to access the stage doors.



Enter the theatre through these doors. Volunteers will be stationed here to help you to your seats.

Getting to the Theatre (continued)



This is the third floor elevator, which enters onto the other side of the hallway (opposite the stairs).



Staff & Volunteers

Our staff & volunteers all wear badges with their name on them.
Staff wear red badges and volunteers wear yellow badges.



**If you need
help, ask them!**

While you wait in line, they will ask you if you need a chair to sit on
or if you need extra time to get settled in the theatre.

Washrooms



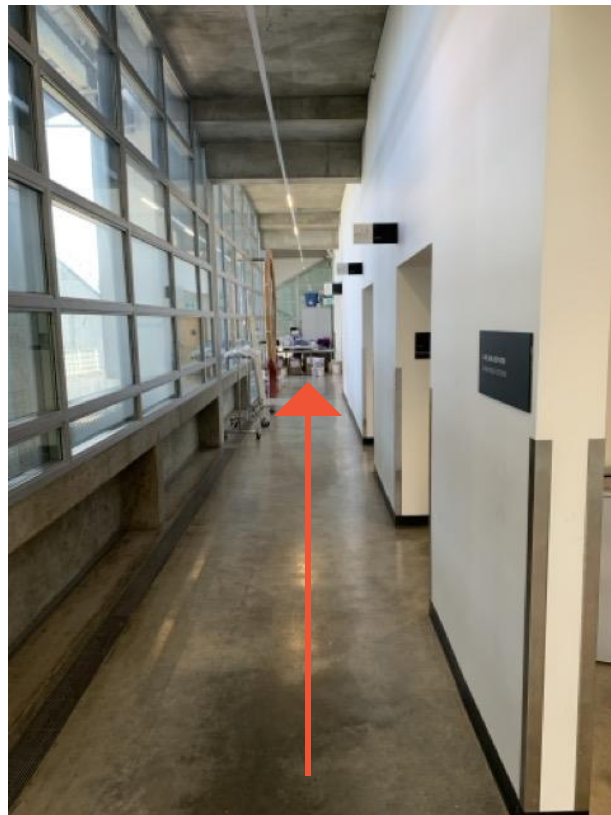
Each floor of the venue features a Universal washroom with an automated button.



An example of single-occupancy stalls throughout the venue.

Washrooms

All third-floor washrooms pictured are on the right. Continue to the end of the hallway and around the corner to access the Universal washroom.



Washrooms

Third-floor gendered washrooms are also accessible.

A sign outside the door says "Trans People Welcome."



This area does not always sell refreshments – it depends on the event.

Drinks & Snacks

Refreshments may be sold in the upper lobby, just down the hallway from the Jack and Darlene Poole Theatre entrance.



Items are different for each show. You can pay with card or cash.

Questions?

If you have any questions, contact Jenn Milley (Managing Director), Matthew Tomkinson (Accessibility Coordinator), or our general info line.

Jenn: jmilley@writersfest.bc.ca

Matthew: access@writersfest.bc.ca

General: info@writersfest.bc.ca
604-681-6330



This is what
Jenn looks like.



This is what
Matthew looks
like.

Inside the Theatre



This is what it looks like to sit in the audience.
For each show, the stage will look different.



This is what it looks like to view the
audience seating from the stage.