**Volunteer Accessibility Information - Festival House (Volunteer Services)**

**Exterior of Fest House where volunteer services is located**(1398 Cartwright St.)

* Parking is available, with parking passes available by request (a sign-in/out process is associated with these)
* A drop-off zone is available at the front of the building
* There are bike racks at the front of the building
* Terrain: the ground towards the door has a slight upwards incline towards the door

**Interior of Fest House/volunteer services**

* Doors are not automatic, though they may be propped open. The threshold is flush with floor.
* Volunteer Services is on the ground floor only.
* There is an elevator in the building to access the upper floors, such as the Nest Theatre on the third floor.
* Bathrooms – there is a stand-alone, accessible, gender-neutral bathroom located on the ground floor in the Volunteer Services and Fest Operations area. The door to the bathroom is not automatic.

**Seating**

* Seating is, and will be available to volunteers on shift and/or during breaks.

**Wi-Fi**

* There is guest Wi-Fi access in the Fest House, where Volunteer Services is located.

**Food and drink**

* A sink is available in the Fest House kitchen area.
* A microwave and a small fridge are available in the Volunteer Lounge (1402 Anderson Street).
* There are plenty of food options nearby available for volunteers to purchase. Snacks will be available at the Volunteer Lounge (1402 Anderson St.) and some can be made available at Volunteer Services (1398 Cartwright St).

**Scent policy**

* While there isn’t a particular scent policy, volunteers will be discouraged from wearing or using products with strong scents

**Communications**

* Volunteers will receive communications electronically.